Important Update on Primary Mail Service of Kyushu University

In December 2018, Primary Mail Service of Kyushu University for students (with the email domain of s.kyushu-u.ac.jp) and for staff members (m.kyushu-u.ac.jp) will be changed. The Primary Mail Service is currently operating on a system on a premise and the system expires in this school year. After a great deal of consideration about the cost of system construction as well as maximum maintenance of its functionality and usability, we have decided to change the Primary Mail Service to be served using Exchange Online, which is a service of Microsoft Office 365. The details will be forthcoming before the update. Please make a note on the following changes in advance.

1. Required alteration of email program settings and migration of stored messages for all users
   After the update, all messages will be delivered into your inbox in Exchange Online instead of the current system. You will need to change settings of your email program for sending and receiving messages. Usage of webmail will be also changed.
   You will need to move messages stored in the current system into mailboxes in Exchange Online yourself, if necessary. You can retrieve your messages from the current system until the end of March 2019.

2. Update on primary mail addresses for students
   A primary mail address based on the student ID is currently assigned for each student. Along with the update of Primary Mail Service, another mail address based on the student’s name is also assigned. Assignment of ID-based mail addresses for students will continue.

3. Discontinued paid service for staff members
   Paid service of increasing storage capacity to 80 GB is discontinued after the update of Primary Mail Service. All users have 50 GB storage in Exchange Online.

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